

THE CHALLENGE

## Increasing freight costs.

Retailers and brands with a high volume of returns often face significant return shipping costs.

Most consumers do not return all items from their original orders; on average, only 50% of the ordered goods are returned.

As a result, the returned packages are lighter than the original shipment, but the retailer or brand still incurs the same shipping costs, leading to unnecessarily high expenses.



THE SOLUTION

## The inretrn freight optimizer.

This innovative feature monitors the dimensions of returned products to automatically downgrade them to a 'varubrev' (small package) service when they fall below a certain threshold (usually 2 kg), significantly reducing shipping costs and saving you money.

## Example

Freight	100 SEK
Return freight (varubrev)	65 SEK
Savings	35 SEK per return





Net shipping costs (freight costs - freight income) typically account for 3-20% of an e-commerce company's expenses.

With Inretrn's Freight Optimizer, we've cut return shipping costs by 20-30% for parcels where the return volume is smaller than the outbound shipment. This has had a significant impact on our bottom line

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Stefan Svensson